

Connecting customers in a digital-first world relies on seamless identity management. From digital onboarding to omnichannel services, Onfido and Ubisecure's digital identity solution enables robust security, competitive user experiences, easy regulatory compliance and streamlined operations throughout.





### Stop fraud at the door and keep users safe

When users register and sign into your service, strong verification is critical to security. Onfido enables telecommunications providers to verify a customer's identity by checking their government-issued ID and biometrics in a fully remote, digital-first setting.

Ubisecure multi-factor authentication (MFA) requires users to verify their identity with two or more authentication methods. For example, a customer may register to a service using Onfido and then must also fulfil an extra layer (like a password) when completing a transaction.

Ubisecure single sign-on (SSO) offers users one identity for simplified login to all digital services and applications they have the right to access. As access to all services is tied to one identity's permission settings, security is increased through easy revocation of access rights.

## Enhance every user's experience

Onfido helps customers to register in seconds, with real-time feedback, thanks to their industry-leading SDK. Ubisecure SSO then enables the user to switch between apps and services seamlessly, replacing unnecessary prompts for authentication with backend workflows invisible to the customer.

Ubisecure's Delegated Authority capabilities are ideal for telcos offering B2B services or joint subscriptions. For example, with family mobile contracts, a parent could authorise their family members' access to different functions, like adding additional services or viewing usage data.



#### **Telecommunications**

# Streamline operations

Plug in proven identity expertise with APIs. Onfido brings together the best of Artificial Intelligence and human experts in a hybrid approach, catching more fraud combined than either method alone, and ensuring a balance of security and user experience for remote interactions.

# Simplify compliance

Build rich customer identity profiles, starting with the minimum data required and leveraging progressive profiling for personalised services and communications later on.

Provide self-service account management to give users control of their own consent, preferences and 'right to be forgotten' settings. Integrate this with your CRM.















#### Onfido works with:











Ubisecure works with:



couchsurfing











Get in touch at onfido.com/signup or ubisecure.com